

# FAULT REPORT IN WARRANTY

Date: \_\_\_\_\_ Area: \_\_\_\_\_

Stand number: \_\_\_\_\_ Happy Letter Date: \_\_\_\_\_

Client: \_\_\_\_\_ Tick Sheet Date: \_\_\_\_\_

Contact no:(H) \_\_\_\_\_ (W) \_\_\_\_\_ (Cell) \_\_\_\_\_ (Email): \_\_\_\_\_

**Suggested appointment date within the next 72 hours:** \_\_\_\_\_

**ROOF WATER LEAKS**  **(Roof leaks only within the 1 year warranty.)**  
Any damage caused by storms will not be covered by the warranty.

**GEYSER PROBLEMS** **(Geysers only within the 1 year warranty). Element burnout is not covered.)**  
 No hot water  
 Dripping at overflow  
 Noise in pipes (roof)

**PLUMBING** **(Only valid 1 year from occupation date.)**  
 Internal leaks  
 External leaks  
 Blocked drain in yard  
 Garden tap

**ELECTRICAL PROBLEMS** **(Only valid 1 year from occupation date.)**  
 Keypad issues  
 DB board tripping (Circle switch) GEYSER / PLUGS / LIGHTS / STOVE / MAIN  
 Light switches not working  
 Plugs not working





**STOVE** **(Only valid 1 year from occupation date.)**  
 Not installed  
 Not connected  
 Not working

Please note that any cracks to be fixed, will only be done with your after house handover inspection.

If nobody has attended to your fault report in 3 days from submitting the "Fault Report Form" please contact the Client Service office on details provided below.

CLIENT NAME & SURNAME: \_\_\_\_\_ CLIENT SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

### JHB: Client Service

-  Call: 010 045 9000
-  WhatsApp Message only: 079 162 6088
-  Mail: [hellocosmo@cosmo.co.za](mailto:hellocosmo@cosmo.co.za)
-  [www.cosmo.co.za](http://www.cosmo.co.za)

### Confirmation of work completed:

CONTRACTOR NAME & SURNAME: \_\_\_\_\_ CONTRACTOR SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

CLIENT NAME & SURNAME: \_\_\_\_\_ CLIENT SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_